



Scott Estate & Baviaanskloof Community Improvement District (CID) Survey



Final Summary Analysis of Results Survey
(Survey was open to the SEB Community from 23/7/18 to 10/9/18)



SEBCID Survey Response Rate

46.49%

318 total responses
out of 655 total invitations

The CCT requires a minimum 20% response rate for the CID program to continue to the next steps

Responder Profile - Residential Status

Property Owner	85.8% *
Owner Representative	4.8%
Tenant	4.8%
Other **	4.8%

** Various - explained in comments section

* Rounded for clarity

Respondent Profile – Years Owned or Rented Property

Less than 1 year	5.3 %
1 to 3 years	19.6%
3 to 5 years	16.9%
5 to 10 years	23.7%
More than 10 years	34.6%

Respondent Profile – Children Staying on Property

Number	Children Staying at this Address	Children Attending Local Schools
0	187	220
1	35	32
2	70	42
3	9	6
4	3	1



Individual Question Structure – Sections 1 through 6.3

Specific detailed questions designed to determine community improvement priorities:

Section 1: PUBLIC SAFETY (Questions 1 to 23)

Section 2: CLEANING, BEAUTIFYING & ENVIRONMENT (Questions 25 to 32)

Section 3: STREETS CONDITION AND SAFETY (Questions 34 to 43)

Section 4: SOCIAL RESPONSIBILITY (Questions 45 to 48)

Section 5.1 COMMUNITY EVENTS (Questions 50 to 57)

Section 5.2 MARKETING (Questions 59 to 63)

General CID related questions:

Section 6.1: YOUR PREFERENCES (Questions 65 to 69)

Section 6.2: YOUR WILLINGNESS TO FUND (Question 71, 5 Options)

Section 6.3: PERSONAL AWARENESS OF THE CID STRUCTURE AND ITS DEVELOPMENT
(Questions 73 to 78)



DETAILED 2018 SEBCID SURVEY RESULTS

Individual Questions: Average Analysis

Survey Choice	Value
Not Interested	1
Slightly Interested	2
Medium Interest	3
Significant Interest	4
A Must Have	5

- The responses to each question were graded on a scale from 1 to 5
- Each question received an average score, based on the selections of all respondents
- This approach facilitates detailed and comprehensive analysis:
 - Easily rank community support for each question asked in the survey
 - Clearly identify those areas that are of highest interest to the community and also those that have little support

Individual Questions: How Results are Displayed

Value Range	
1 to 2	Very little interest within the SEB community
2 to 3	Areas worth consideration in the future or if diversity in areas of community improvement are required
3 to 5	Significant interest within the SEB community

Survey Results – SECTION 1: PUBLIC SAFFETY



Question	Average Score
How important is it to improve the overall public safety situation in the SEBCID?	3.66
How important is it to improve the monitoring and detection of crime in our area?	3.67
How important is it to improve the overall quality of the response to crime incidences in our area	3.62
How interested would you be in stationing private safety officers at key points within the SEBCID?	3.11
There are currently 16 CCTV cameras in Scott Estate and 15 in Baviaanskloof. How interested are you in having more CCTV cameras to achieve as much coverage as feasible?	3.12
There are currently 2 License Plate Recognition (LPR) cameras in Hout Bay and none in the SEBCID. These are used to track cars identified to have been used by persons previously violating public safety or stolen vehicles. Are you interested in adding more so all access points into and out of the SEBCID are covered by LPR cameras?	3.04

Survey Results – SECTION 1: PUBLIC SAFFETY (CONTD)



Question	Average Score
Is it important for you to be alerted of threats and incidents in your immediate area, as they occur?	3.28
Is it important to significantly increase patrolling in the SEBCID area?	3.18
How willing are you to participate as a patroller in the SEBCID area?	1.96
Would it be important to you to feel safer walking in our area in the early morning?	2.77
Would it be important for you to feel safer walking in our area after dark?	2.82
Would it be important to you that your children be able to walk more safely in all areas within the SEBCID?	2.94
How important is the monitoring of open access areas in the SEBCID, e.g. the pipe track, Baviaans River?	3.36

Survey Results – SECTION 2: CLEANING, BEAUTIFYING & ENVIRONMENT



Question	Average Score
Would you like to see an improvement in the removal of litter in public spaces within the SEBCID?	3.04
Would you like to see physical improvements in the parks and open spaces in SEBCID (for example: trees, indigenous plants, outdoor gyms, etc.)?	2.76
Would you be interested in participating in a structured recycling program?	2.85
Would you like to see a beautification of the public open spaces adjacent to the traffic circle joining Main Road and Princess Avenue?	2.88
Would you like to see improvements in cleanliness along our rivers?	3.25
Would you be interested in more play facilities for children in our community?	2.33
Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters?	2.98
Would you like to see improvements in the recreational facilities in our area, e.g. trim park and kiddies park?	2.36

Survey Results – SECTION 3: STREETS CONDITION AND SAFETY



Question	Average Score
Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces	2.92
Is it important to you that improvements be made for safer access from the SEBCID to Main Road?	2.39
Would you like to see a plan for traffic calming in certain areas to stop speeding?	2.43
Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings?	2.06
Are you interested in seeing more street and pavement lighting to increase road safety and security?	2.59
Would you be interested in additional lighting along the pipe track and river area?	2.47

Survey Results – SECTION 3: STREETS CONDITION AND SAFETY (CONTINUED)



Question	Average Score
Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic?	2.23
Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area?	2.33
Would you like to see improvements in public transportation in our area?	1.89
Would you like to see more pavements to improve pedestrian safety in SEBCID?	2.05

Survey Results – SECTION 4: SOCIAL RESPONSIBILITY



Question	Average Score
Would you support a plan to deal with homelessness in our area?	2.61
Is drug dealing and using a problem that concerns you in our area? Do we need to deal with this?	1.93
Would you be interested in supporting new charitable activities in our area to support the disadvantaged communities of Hout Bay? E.g. Soup kitchens, monthly canned food drives, etc.	2.15
Would you be interested in an organized program to assist homeless persons within the SEBCID with registration at local shelters?	2.02

Survey Results – SECTION 5.1: COMMUNITY EVENTS



Question	Average Score
Fresh Food Markets	2.37
Cultural / Art Events	2.21
Concerts	1.99
Carnivals	1.63
Sports Events	1.85
Business Promotions	1.61
Dinners / Lunches / Informal Get-togethers	1.74
Formal Meetings	1.87

Survey Results – SECTION 5.2: MARKETING



Question	Average Score
Website (www.sebcidhoutbay.org)	2.45
Sentinel Community Paper	2.25
Bay Magazine	1.79
Facebook Page (Scott Estate & Baviaanskloof - Hout Bay)	2.14
Welcome Road Signs / Branding Community	1.84

Survey Results – SECTION 6.1: YOUR PRIORITIES



Ranking	Average Score
1. Public Safety	4.43
2. Streets Condition and Safety	4.04
3. Cleaning, Beautifying, and Environment	3.98
4. Social Responsibility	3.66
5. Community and Marketing of SEBCID	3.42



Survey Results – SECTION 6.2: YOUR WILLINGNESS TO FUND

Funding per Month	Percent*
Under R300	47
R300 to R500	39
R500 to R750	8
R750 to R1000	4
Over R1000	2

*Rounded for clarity

Survey Results: PERSONAL AWARENESS

Were you aware that:	% YES*	% NO*
There are 41 approved and functioning CIDs in the City of Cape Town (CCT) and that they have been rated highly successful by their rate payers?	35	65
The CCT is involved in overseeing the development of the CID with strict processes and that requirements are met in terms of the establishment and management of every CID?	47	53
Everyone on the steering committee is a resident of the SEBCID and is receiving no compensation? They also have no special influence over decisions made for funding priorities. This is very strictly enforced by the CCT	50	50



Survey Results: PERSONAL AWARENESS (CONTD)

Were you aware that:	% YES*	% NO*
If the CID were to be supported by 60% of property owners and be approved by council, a non profit company (NPC) managed by a non-remunerated Board of Directors, elected by property owners (The Members), will be established.	44	56
the additional rate will be calculated in proportion to your municipal property valuation, will be collected by the CCT and paid over to the NPC, which will be subject to an annual audit?	45	55
the CCT is obliged to continue providing its existing levels of services and the additional funds will be used to enhance the Public Safety, Cleaning, Social and Environmental aspects of the SEBCID, as per the business plan?	51	49

*Rounded for clarity



SEBDCID SURVEY

KEY TAKEAWAYS

Survey Results – TOP 7 RESPONSES (IN ORDER OF RANKING)



Question	Average Score
How important is it to improve the monitoring and detection of crime in our area?	3.67
How important is it to improve the overall public safety situation in the SEBCID?	3.66
How important is it to improve the overall quality of the response to crime incidences in our area	3.62
How important is the monitoring of open access areas in the SEBCID, e.g. the pipe track, Bavians River?	3.36
Is it important for you to be alerted of threats and incidents in your immediate area, as they occur?	3.28
Is it important to significantly increase patrolling in the SEBCID area?	3.18
How interested would you be in stationing private safety officers at key points within the SEBCID?	3.11

Survey Results – TOP 7 RESPONSES NOT INCLUDING THE PUBLIC SAFETY SECTION



Question	Average Score
Would you like to see improvements in cleanliness along our rivers?	3.25
Would you like to see an improvement in the removal of litter in public spaces within the SEBCID?	3.04
Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters?	2.98
Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces	2.92
Would you like to see a beautification of the public open spaces adjacent to the traffic circle joining Main Road and Princess Avenue?	2.88
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